

# Health Care Card concession



## Conditions of use

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From 1 January 2025, holders of a Health Care Card are entitled to concession fares on Adelaide Metro bus, train and tram services and regional public transport services contracted by the Department for Infrastructure and Transport.

Concession travel using a Health Care Card applies to the cardholder only. Concession travel does not apply to other persons named on the card (e.g. partners or dependents).

To travel on Adelaide Metro services, the holder of a Health Care Card must have either a Concession metroCARD, a valid concession metroticket or have purchased a concession ticket via the Buy and Go app, which must be validated each time when using public transport services.

Adelaide Metro public transport tickets can no longer be purchased on board buses and therefore passengers must pre-purchase a ticket prior to boarding.

The cardholder's Health Care Card and a valid concession metroCARD, concession metroticket or concession Buy and Go ticket must be carried at all times when travelling on public transport.

The cardholder's Health Care Card and a valid concession ticket must be produced to a Prescribed Officer or Authorised Officer on request in a declared area or when travelling on a bus, train or tram.

Health Care Cards and concession metroCARDS are not transferable and are for the exclusive use of the Health Care Card cardholder.

Improper use of a concession card will make the offender liable to prosecution.

Concession cards can be purchased for \$3.50 (for the physical card). A minimum of \$5 must be loaded onto the metroCARD before it can be used. A metroCARD can be recharged in blocks of \$5, up to \$200.

Visit [adelaidemetro.com.au](https://www.adelaidemetro.com.au) or call 1300 311 108 for public transport information.